

The situation with 911 services and VoIP is not acceptable. My experience with the carriers is they consider it an inconvenience and are not committed to it. Until they are committed to providing this service in a timely and effective manner, they should be prohibited from providing any services at all, including telephone services. These services are important to everyone, particularly older citizens and people with disabilities. If a telephone company does not provide these services in an effective way, then they should be prohibited from doing business in this arena at all.